

香港交易所資訊服務有限公司
(香港交易及結算所有限公司全資附屬公司)

HKEX INFORMATION SERVICES LIMITED
(A wholly-owned subsidiary of Hong Kong Exchanges and Clearing Limited)

17 April 2023
Our Ref: MDD/23/287

By Email

To: Direct Connection Issuer Information feed Service (“IIS”) Market Data Vendors (collectively “Clients”)

Copy: Indirect Connection IIS Market Data Vendors

Arrangement for the launch of the Removal of Account Password Requirement in Issuer Information feed Service (“IIS”)

With reference to our client notices issued on 17 February and 14 March 2023 (Ref: [MDD/23/95](#) and [MDD/23/228](#)) for the Removal of Account Password Requirement in IIS, following the successful completion of Market Rehearsals on 1 and 15 April 2023, the launch arrangement is arranged as below.

Activity	Schedule	Participation (Direct Connection Clients)
Post Release Test (“PRT”)	29 April 2023 (Saturday)	Mandatory Please complete the Online Test Participation Form on or before 21 April 2023 (Friday) . The test rundown of the PRT will be provided to the test contacts by 24 April 2023 (Monday).
Production Launch	1 May 2023 (Monday)	Applicable
Stabilisation Period	1 May 2023 (Monday) - 12 May 2023 (Friday)	Applicable

a) Post Release Test on 29 April 2023

Upon the completion of all checking, the confirmation of the successful completion of the PRT will be emailed to all Clients’ registered primary contacts, technical contacts and PRT participation contacts by 18:00 on PRT day.

Starting from 29 April 2023 onwards, Clients are required to use their corresponding Vendor Host Allowable IP Addresses to connect to IIS and should not send the password in LOGONREQ command.

In case there was an unexpected incident that happened in the PRT to impact the launch, IIS may remain in the version before the PRT. In this scenario, Clients will be notified by email to execute the software fallback procedures, if needed.

b) Stabilisation Period Arrangement

After the launch of the Removal of Account Password Requirement in IIS, there will be a two-week stabilisation period (from 1 to 12 May 2023). In case there is a critical incident disrupting the normal market operation, IIS may be rolled back to the version before the PRT (i.e. the system version as of 28 April 2023, before the rollout). Clients' registered primary, technical and emergency contacts will be informed by email for the arrangement.

As a reminder, IIS may be rolled back and be brought up on the incident day, Clients must have their fallback procedure in place if needed, and ascertain their capability of handling the fallback situation that could arise during the stabilisation period.

Lastly, indirect connection clients of IIS should liaise closely with their feed providing vendors or application service providers for all necessary arrangements to ensure their readiness for the launch of the Removal of Account Password Requirement in IIS.

Should you have any queries, please contact us at (852) 2211 6558 or send your questions to IVSupport@hkex.com.hk.

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